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Attorney's Docket No.: 2950P081

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re of Application of:

Glen K. Okita, et al.

Application No.: 09/557,264

Filing Date: April 24, 2000

For: APPARATUS AND METHOD FOR  
COLLECTING AND DISPLAYING  
INFORMATION IN A WORKFLOW  
SYSTEM

Examiner: Cunningham, Gregory F.

Art Group: 2672

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Washington, D.C. 20231

**POWER OF ATTORNEY BY ASSIGNEE  
AND REVOCATION OF PREVIOUS POWERS**

Aspect Communications Corporation

(Name of Assignee)

("assignee"), a California corporation having a place of  
(State of Incorporation)

business at 1310 Ridder Park, San Jose, CA 95131,  
(Address)

hereby states that to the best of assignee's knowledge and belief it is the  
assignee of the entire right, title, and interest in and to the above-referenced  
patent application and represents that the undersigned is a representative  
authorized and empowered to sign on behalf of the assignee.

Upon information and belief, the assignment document that evidences the  
placement of title in the assignee was recorded in the U.S. Patent and  
Trademark Office on August 2, 2000 at reel 011043 and frame 0205.  
Pursuant to 37 C.F.R. §§ 1.36 and 3.71, the assignee hereby revokes all powers

of attorney previously given and appoints Ramin Aghevli, Reg. No. 43,462; William E. Alford, Reg. No. 37,764; Farzad E. Amini, Reg. No. 42,261; W. Thomas Babbitt, Reg. No. 39,591; Jordan M. Becker, Reg. No. 39,602; Michael A. Bernadicou, Reg. No. 35,934; Roger W. Blakely, Jr., Reg. No. 25,831; R. Alan Burnett, Reg. No. 46,149; Daniel J. Burns, Reg. No. 50,222; Gregory D. Caldwell, Reg. No. 39,926; Thomas M. Coester, Reg. No. 39,637; Robert P. Cogan, Reg. No. 25,049; Donna Jo Coningsby, Reg. No. 41,684; Florin A. Corie, Reg. No. 46,244; Mimi D. Dao, Reg. No. 45,628; Stephen M. De Klerk, Reg. No. 46,503; Michael A. DeSanctis, Reg. No. 39,957; Daniel M. De Vos, Reg. No. 37,813; Justin M. Dillon, Reg. No. 42,486; Sanjeet Dutta, Reg. No. 46,145; Tarek N. Fahmi, Reg. No. 41,402; Mark C. Farrell, Reg. No. 45,988; Thomas S. Ferrill, Reg. No. 42,532; Kyle H. Flindt, Reg. No. 42,539; George L. Fountain, Reg. No. 37,374; Andre M. Gibbs, Reg. No. 47,593; James Y. Go, Reg. No. 40,621; Mark A. Goldstein, Reg. No. 50,759; Alan E. Heimlich, Reg. No. 48,808; James A. Henry, Reg. No. 41,064; Willmore F. Holbrow III, Reg. No. 41,845; Sheryl Sue Holloway, Reg. No. 37,850; George W. Hoover II, Reg. No. 32,992; Libby H. Hope, Reg. No. 46,774; Eric S. Hyman, Reg. No. 30,139; William W. Kidd, Reg. No. 31,772; Walter T. Kim, Reg. No. 42,731; Eric T. King, Reg. No. 44,188; Steve Laut, Reg. No. 47,736; Suk S. Lee, Reg. No. 47,745; Gordon R. Lindeen III, Reg. No. 33,192; Jan C. Little, Reg. No. 41,181; Julio Loza, Reg. No. 47,758; Joseph Lutz, Reg. No. 43,765; Lawrence Lycke, Reg. No. 38,540; Michael J. Mallie, Reg. No. 36,591; Andre L. Marais, Reg. No. 48,095; Raul D. Martinez, Reg. No. 46,904; Paul A. Mendonsa, Reg. No. 42,879; Clive D. Menezes, Reg. No. 45,493; Jonathan S. Miller, Reg. No. 48,534; Richard A. Nakashima, Reg. No. 42,023; Thien T. Nguyen, Reg. No. 43,835; Thinh V. Nguyen, Reg. No. 42,034; Robert B. O'Rourke, Reg. No. 46,972; Daniel E. Ovanezian, Reg. No. 41,236; Gregg A. Peacock, Reg. No. 45,001; Marina Portnova, Reg. No. 45,750; Michael A. Proksch, Reg. No. 43,021; William F. Ryann, Reg. 44,313; James H. Salter, Reg. No. 35,668; William W. Schaal, Reg. No. 39,018;

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Pursuant to 37 C.F.R. § 3.71, the assignee hereby states that prosecution of the above-referenced patent application is to be conducted to the exclusion of the inventor(s).

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Assignee of Interest:  
Aspect Communications Corporation

Dated: 10-18-02

By: 

Name: Edward Kerley  
(Type or Print)

Title: Senior Associate Counsel  
(Type or Print)

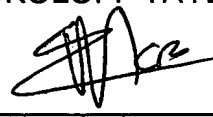
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Respectfully submitted,

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